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**From:** CalTac <CalTAC@info.ets.org>  
**Sent:** Wednesday, February 01, 2017 4:39 PM  
**To:**  
**Subject:** CAASPP--Important Reminder about Support for iOS Versions 10.0, 10.1, and 10.2 on Apple Mobile Devices



*Measuring the Power of Learning.™*

Dear LEA CAASPP Coordinator or CAASPP Technology Coordinator:

This e-mail is to remind you that, after January 31, 2017, local educational agencies (LEAs) using iOS 10.0 and 10.1 on their Apple mobile devices will no longer be able to access summative and interim assessments unless they upgrade to iOS version 10.2.

**Note: Only users of supported iOS operating system versions 8.0–8.2, 9.2 and 9.3, and 10.2 will be able to access both the summative and interim assessments after January 31, 2017.**

LEAs that plan to administer summative and interim assessments should make sure that all Apple mobile devices used to administer the California Assessment of Student Performance and Progress (CAASPP) for English language arts/literacy, mathematics, and science, have a supported operating system loaded. LEAs can verify that these devices use operating systems and secure browsers that are supported for 2016–17 CAASPP testing by visiting the [CAASPP Secure Browsers](#) Web page, which can be accessed by selecting the [**Secure Browsers**] button on the home page of the [CAASPP Portal](#).

This update to iOS 10.2 is necessary to protect and maintain the security of the online summative assessments; iOS 10.2 will automatically block features such as auto correct, spell check, and predictive text, and will not require the LEA to use a manual process to block these features. We apologize for any inconvenience and will continue to collaborate with our partners to proactively pursue and resolve issues to minimize the impact to LEAs.

Questions about supported operating systems and all other topics regarding 2016–17 CAASPP administration should be directed to the California Technical Assistance Center (CalTAC) by phone at 800-955-2954 or by e-mail at [caltac@ets.org](mailto:caltac@ets.org).

Sincerely,

Mary Anne J. Arcilla  
ETS Senior Director of Operations  
CAASPP Program

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