
From: CalTAC <CalTAC@info.ets.org>
Sent: Friday, February 15, 2019 2:40 PM
To:
Subject: CAASPP: Issue with Secure Browser Chrome OS v72



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Dear LEA CAASPP Coordinator or LEA Technology Coordinator:

The latest release of the **Chrome** operating system (OS), **v72**, is not compatible with the secure browser used for all CAASPP testing. Users with devices that have been updated to the latest operating system receive a logon error that prevents online testing. **This issue is occurring on Chromebooks only**; Windows and Mac devices are not impacted.

Steps are being taken to ensure secure browser compatibility, and Google expects to release a fix with Chrome OS v72.x next week. The update will be pushed out to v72 users should the auto update feature be enabled. If the auto update feature is not enabled, users will need to manually update to Chrome OS v72.x or the update will be installed should the auto update feature be reenabled. LEA CAASPP coordinators and technology coordinators will be notified when Chrome OS v72.x is available.

Questions regarding secure browser support for the 2018–19 CAASPP administration should be directed to the California Technical Assistance Center by phone at 800-955-2954 or by email at caltac@ets.org.

Sincerely,

California Technical Assistance Center
Phone: 800-955-2954
Fax: 800-541-8455
Email: caltac@ets.org
Website: <http://www.caaspp.org>

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