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**From:** CalTac <CalTAC@info.ets.org>  
**Sent:** Tuesday, May 02, 2017 4:38 PM  
**To:**  
**Subject:** CAASPP--Practice/Training Tests Unavailable 8-11 a.m. PT May 3-May 5



*Measuring the Power of Learning.™*

Dear LEA CAASPP Coordinator:

Testing is in full swing with large volumes of online CAASPP testers—today's peak had over 450,000 students testing concurrently. The usage of the system is monitored, and when it gets close to its maximum concurrent users, it protects the system and those students who are testing by restricting access to new sessions. This situation occurred for about 20 minutes today. At that time, some test administrators received a system message and were able to log on after waiting approximately 10 minutes.

In an abundance of caution to maintain smooth operations of the CAASPP assessments for your test administrators and students, the CAASPP practice and training tests will be unavailable from 8 a.m. through 11 a.m. PT on May 3, 4, and 5, 2017. At this time, we do not anticipate the need to take the interims offline this week but please note that we may modify that decision if volumes increase.

I would like to emphasize that all CAASPP systems are running well. We are taking this step to ensure a positive testing experience for your test administrators and students. We are posting this information as a reminder on [caaspp.org](http://caaspp.org).

The 2016–17 CAASPP summative assessments include: the Smarter Balanced Summative Assessments for English language arts/literacy (ELA) and mathematics; the California Science Test (CAST); and the California Alternate Assessments (CAAs) for ELA, mathematics, and science.

If you have any questions about this e-mail, please contact the California Technical Assistance Center (CalTAC) by phone at 800-955-2954 or by e-mail at [caltac@ets.org](mailto:caltac@ets.org).

Thank you for your continued support and patience.

Sincerely,

Mary Anne J. Arcilla  
Senior Director, CAASPP Operations

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