
From: CalTAC <CalTAC@info.ets.org>
Sent: Monday, June 24, 2019 8:56 AM
To:
Subject: CAASPP--Prior School Average Score Incorrect on Student Score Reports



Measuring the Power of Learning.™

Dear LEA CAASPP Coordinator:

I would like to inform you of an error with the school average score for each of the prior two years that is reported on the CAASPP Smarter Balanced English language arts/literacy (ELA) and mathematics Student Score Reports (SSRs) for students in grades four through eight.

Please note that student scores, student achievement levels, state average scores, and current-year school averages are not affected and are accurately reported on the SSRs.

Description of the Error

On page 4 of the SSRs for grades four through eight, the **school average score** for each of the prior two years does not reflect the average scale score of the student's cohort. The "Score History" section on this grade eight SSR example shows incorrect school average scores for grade six (2016–17) and grade seven (2017–18) in both ELA and mathematics.

Score History

English Language Arts/Literacy (ELA) Score History

Grade 6

Your child's score:



School Average: 2573
State Average: 2519

Grade 7

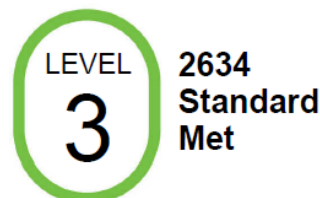
Your child's score:



School Average: 2574
State Average: 2544

Grade 8

Your child's score:



School Average: 2580
State Average: 2559

Mathematics Score History

Grade 6

Your child's score:



School Average: 2538
State Average: 2509

Grade 7

Your child's score:



School Average: 2563
State Average: 2524

Grade 8

Your child's score:



School Average: 2571
State Average: 2541

Corrective Action to Be Taken by Educational Testing Service (ETS)

Affected SSRs will be removed on a grade-by-grade basis from the Test Operations Management System (TOMS) and from servers accessed by your student information system (SIS) vendor or parent or student portal. The process will occur starting on **Saturday, June 22, 2019**. Affected SSRs will be corrected and reloaded to both TOMS and the SIS or parent or student portal servers, grade-by-grade, by **Monday, July 1, 2019**.

Recommended Local Educational Agency (LEA) Actions

- Monitor the messages on the CAASPP TOMS Dashboard that will announce when each grade has been re-released. ETS will provide additional instructions as the SSRs are reloaded. ETS also will provide LEAs with a letter template that may be used to communicate the issue with parents/guardians.
- If you were planning to print your SSRs locally and have not yet started, we request that you delay printing until after July 1.
- If you have already printed your SSRs locally, and plan to reprint them after July 1, please contact the California Technical Assistance Center (CalTAC) by phone at 800-955-2954 or by email at caltac@ets.org to discuss the financial impacts of reprinting.

Note: Since all student score data, aside from the school average, is accurate, LEAs are not required to distribute the corrected SSRs.

I apologize for the error and for any inconvenience this may cause. Thank you for your patience and your continued support of the CAASPP System. Please contact CalTAC by phone at 800-955-2954 or by email at caltac@ets.org with any questions about CAASPP SSRs.

Sincerely,

Mary Anne J. Arcilla
Executive Director
CAASPP and ELPAC Programs
Website: <http://www.caaspp.org/>

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