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**From:** CalTAC <CalTAC@info.ets.org>  
**Sent:** Monday, February 25, 2019 1:29 PM  
**To:**  
**Subject:** CAASPP: Resolution of Chrome OS v 72 Issue



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Dear LEA CAASPP Coordinator or LEA Technology Coordinator:

On February 15, 2019, the California Technical Assistance Center (CalTAC) alerted all California local educational agencies (LEAs) that the Chrome operating system (OS), v72, is not compatible with the secure browser used for all CAASPP testing. **This has now been resolved.**

The latest update to v72 of the **Chrome OS, v72.0.3626.117**, is confirmed to be compatible with the CAASPP secure browser.

The update is being pushed out to any Chromebook device that can receive updates via managed or standalone Chromebook devices and can process this update.

If the auto update feature is not enabled, users must manually update to Chrome OS v72.0.3626.117. This update will be installed should the auto update feature be reenabled.

Questions regarding secure browser support for the 2018?19 CAASPP administration should be directed to CalTAC by phone at 800-955-2954 or by email at [caltac@ets.org](mailto:caltac@ets.org).

Sincerely,

California Technical Assistance Center  
Phone: 800-955-2954  
Fax: 800-541-8455  
Email: [caltac@ets.org](mailto:caltac@ets.org)  
Website: <http://www.caaspp.org>

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