
From: CalTAC <CalTAC@info.ets.org>
Sent: Tuesday, July 2, 2019 10:20 AM
To:
Subject: CAASPP--Resolved Issue: Prior School Average Score Incorrect on Student Score Reports



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Dear LEA CAASPP Coordinator:

The known issue regarding the school average scores reported on the CAASPP Smarter Balanced English language arts/literacy (ELA) and mathematics Student Score Reports (SSRs) for students in grades four through eight has been resolved. View the [CAASPP Known Issues Log](#) and [prior communication](#) explaining this error.

Messages on the CAASPP Test Operations Management System (TOMS) Dashboard announced when each grade had been re-released to TOMS and to servers accessed by your student information system (SIS) or parent or student portal vendor. This process started on Monday, June 24 and finished on Monday, July 1, 2019.

Recommended Local Educational Agency (LEA) Actions

- LEAs may use the [CAASPP Parent Letter Template for School Score Average Revision](#) to communicate the issue with parents/guardians who have viewed the SSRs before July 1.
- If you were planning to print your SSRs locally and have not yet started, you may begin downloading and printing SSRs at this time.
- If you have already printed your SSRs locally, and plan to reprint them after July 1, please contact the California Technical Assistance Center (CalTAC) by phone at 800-955-2954 or by email at caltac@ets.org to discuss the financial impacts of reprinting. Since all student score data, aside from the school average, is accurate, LEAs that printed SSRs locally are not required to print the corrected SSRs.

Again, I apologize for the error and for any inconvenience this may cause. Thank you for your patience and your continued support of the CAASPP System. Please contact CalTAC by phone at 800-955-2954 or by email at caltac@ets.org with any questions about CAASPP SSRs.

Sincerely,

Mary Anne J. Arcilla
Executive Director
CAASPP and ELPAC Programs
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