Dear LEA CAASPP Coordinator:

Various CAASPP systems will be unavailable from Wednesday, August 29, through Monday, September 3, 2018, for scheduled system downtime. Note that systems may go offline the day prior to a scheduled downtime day (no earlier than 5 p.m.) and will resume by 8 a.m. the day following a scheduled downtime. During the downtime, the following CAASPP systems will not be available:

- Test Operations Management System (TOMS)
- Test delivery system
- Online Reporting System (ORS)
- Test Administrator Interface
- Appeals/Completion Status/Roster Management System
- Interim Assessment Viewing System (IA Viewing)
- Interim Assessment Hand Scoring System (IA Hand Scoring)

In addition to the approaching system downtime, systems also will experience scheduled downtime on Thursday, November 1, through Sunday, November 4, 2018. Additional details about which systems will be impacted are available on the CAASPP Planned System Downtime web page.

It is strongly recommended that you notify all CAASPP test site coordinators within your local educational agency (LEA) of the upcoming downtimes.

Questions about scheduled downtimes and the 2018–19 CAASPP administration should be directed to the California Technical Assistance Center (CalTAC) by phone at 800-955-2954 or by email at caltac@ets.org.

Sincerely,

California Technical Assistance Center
Phone: 800-955-2954
Fax: 800-541-8455
Email: caltac@ets.org
Website: http://www.caaspp.org/