

**From:** CalTAC <Do-Not-Reply@info.ets.org>  
**Sent:** Wednesday, May 20, 2020 11:12 AM  
**To:**  
**Subject:** CAASPP and ELPAC: 2020-2021 Planned Systems Downtime



Dear California Educator:

As part of the transition to the 2020–2021 school year, various CAASPP and ELPAC systems will experience the following scheduled downtimes:

- Friday, June 26 at 5 p.m. through Monday June 29, 2020, at 8 a.m.
- Friday, August 14 at 5 p.m. through Thursday, August 20, 2020, at 8 a.m.
- Friday, September 4 at 5 p.m. through Tuesday, September 8, 2020, at 8 a.m.
- Friday, October 30 at 5 p.m. through Tuesday, November 3, 2020, at 8 a.m.
- Wednesday, January 6 at 5 p.m. through Tuesday, January 12, 2021, at 8 a.m.
- Friday, March 26 at 5 p.m. through Monday, March 29, 2021, at 8 a.m.

Additional details about impacted systems are available on the [2020–2021 CAASPP Planned System Downtime](#) web page and the [2020–2021 ELPAC Planned System Downtime](#) web page. Select a downtime date displayed on the calendar to determine which system(s) will be inactive. The web pages also include any scheduled weekend maintenance downtimes, which are used for periodic systems upkeep.

Impacted systems may include the following:

- Test Operations Management System (TOMS)
- Test Administrator Interface
- Completion Status and Roster Management
- Online Reporting System (ORS)
- Data Entry Interface (DEI)
- Interim Assessment Viewing System
- Interim Assessment Hand Scoring System
- Teacher Hand Scoring System (THSS) for the Initial ELPAC (new for 2020-2021)
- California Educator Reporting System (CERS)
- Tools for Teachers (formerly “Digital Library”)
- Practice and training tests

LEA CAASPP and ELPAC coordinators should direct questions regarding the 2020–2021 scheduled systems downtimes to the California Technical Assistance Center by phone at 800-955-2954 or by email at [caltac@ets.org](mailto:caltac@ets.org).

Sincerely,

California Technical Assistance Center

Phone: 800-955-2954

Fax: 800-541-8455

Email: [caltac@ets.org](mailto:caltac@ets.org)

Websites: <http://www.caaspp.org/> and <https://www.elpac.org/>