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**From:** CalTAC <CalTAC@info.ets.org>  
**Sent:** Wednesday, March 13, 2019 3:11 PM  
**To:**  
**Subject:** CAASPP and ELPAC--Scheduled System Downtime



*Measuring the Power of Learning.™*

Dear LEA CAASPP Coordinator or LEA ELPAC Coordinator:

Various **CAASPP systems** will be unavailable during scheduled system downtime beginning at 5 p.m. Wednesday, March 27, and resuming at 8 a.m. Monday, April 1, 2019. The following systems will not be available:

- Test Operations Management System (TOMS)
- Test Delivery System (Student Testing Interface)
- Test Administrator Interface
- Completion Status/Roster Management System
- Online Reporting System

**English Language Proficiency Assessments for California (ELPAC) TOMS** also will be unavailable for scheduled system downtime beginning at 5 p.m. Friday, March 29, and will resume at 8 a.m. Monday, April 1, 2019.

Additional details about which systems will be impacted are available on the CAASPP [Planned System Downtime](#) web page and the ELPAC [Planned System Downtime](#) web page.

It is strongly recommended that you notify all CAASPP and ELPAC test site coordinators within your local educational agency (LEA) of the upcoming downtimes.

Questions about scheduled downtimes and 2018–19 test administration should be directed to the California Technical Assistance Center by phone at 800-955-2954 or by email at [caltac@ets.org](mailto:caltac@ets.org).

Sincerely,

California Technical Assistance Center  
Phone: 800-955-2954  
Fax: 800-541-8455  
Email: [caltac@ets.org](mailto:caltac@ets.org)  
Websites: <http://www.caaspp.org/> and <http://www.elpac.org/>

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