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**From:** CalTAC <CalTAC@info.ets.org>  
**Sent:** Friday, March 15, 2019 9:00 AM  
**To:**  
**Subject:** CAASPP and ELPAC: System Issue Reported--TOMS Unavailable Until Midday Today



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Dear LEA CAASPP Coordinator or LEA ELPAC Coordinator:

Educational Testing Service has taken both the CAASPP Test Operations Management System (TOMS) and ELPAC TOMS offline today in order to reprocess the California Longitudinal Pupil Achievement Data System (CALPADS) data into the systems. We anticipate that TOMS will be available by noon Pacific Time today.

#### **Impact to CAASPP**

- Users will not be able to access CAASPP TOMS. Therefore, processing of testing irregularities and appeals through the Security and Test Administration Incident Reporting System (STAIRS), changes to student assignments to tests and accessibility resources, and setting electronic reporting credentialing will not be available.
- **There is no impact to the Test Delivery System.** If your local educational agency (LEA) has scheduled testing, please continue as planned. The direct links to the test administration interface follow:
  - [Test Administrator Interface](#)
  - [CAASPP Completion Status and Roster Management](#)

#### **Impact to ELPAC**

- Users will not be able to access ELPAC TOMS. Therefore, materials ordering, the audio files for the Listening domain, and the Local Scoring Tool (LST) will not be available.
- **For the Summative ELPAC, if you plan to test the Listening domain today, we ask that you reschedule testing of this domain to another time.**
- **For the Initial ELPAC, the LST also is not available. We ask that you reschedule your scoring activities to another time.**

We are actively working to resolve the issue as soon as possible and will provide an update later this morning to the CAASPP and ELPAC Portals.

Questions regarding this issue should be directed to the California Technical Assistance Center by phone at 800-955-2954 or by email at [caltac@ets.org](mailto:caltac@ets.org). Thank you for your patience.

Sincerely,

Mary Anne J. Arcilla  
Interim Executive Director  
CAASPP and ELPAC Programs  
Websites: <https://www.elpac.org/> and <http://www.caaspp.org/>

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