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**From:** CalTac <CalTAC@info.ets.org>  
**Sent:** Friday, September 09, 2016 5:11 PM  
**To:**  
**Subject:** Extended Downtime of the CAASPP Systems



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Dear LEA CAASPP Coordinator:

We want to provide you with an update on our progress with assessment systems for the California Assessment of Student Performance and Progress (CAASPP).

The major systems updates we are making for the 2016–17 school year have gone well. Because of the types of updates we made, we want to take time to review the systems and ensure that the functionalities you need are in place for this release. Therefore, we extended the downtime period through 11:59 p.m. on Tuesday, September 13, 2016.

All systems will be available on Wednesday, September 14, 2016. On the morning of September 14, Educational Testing Service (ETS) will begin adding local educational agency (LEA) CAASPP coordinators to the Test Operations Management System (TOMS). When you receive your logon information e-mail, you will have immediate access to all systems.

It is important to note that prior to administering Interim Assessments, coordinators must create CAASPP users for the 2016–17 administration in TOMS. The test delivery system (TDS) will not be accessible to Test Administrators or Interim Only Administrators until their 2016–17 accounts have been created.

During the extended downtime through September 13, the following CAASPP systems will not be available:

- Test Operations Management System (TOMS)
- Online Reporting System (ORS)
- Test Delivery System
- Test Administrator Interface
- Appeals and Roster Management System
- Interim Assessment Viewing System
- Interim Assessment Hand Scoring System (IAHSS)

LEA CAASPP coordinators who need access to their LEA's 2015–16 student data download file may contact the California Technical Assistance Center (CalTAC) by phone at 800-955-2954 or by e-mail at [caltac@ets.org](mailto:caltac@ets.org).

We understand how critical it is to maintain maximum uptime to support your efforts in the classroom and apologize for the delay. We appreciate your patience as we work to ensure continued delivery of CAASPP assessments that meet the goals and needs of California.

Sincerely,

Mary Anne J. Arcilla  
ETS Senior Director, CAASPP Program

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