
From: CalTac <CalTAC@info.ets.org>
Sent: Monday, October 24, 2016 10:48 AM
To:
Subject: Update--Now Supporting iOS 10 on iPads



Measuring the Power of Learning.™

Dear LEA CAASPP Coordinator and Technology Coordinator:

The California Technical Assistance Center (CalTAC) is pleased to announce the release of AIRSecureTest mobile secure browser version 3.4, which will support iOS 10 for iPads. Version 3.4 of the mobile secure browser is **available now** in the App Store.

What You Need to Know When Using iOS 10

If your schools use **iPads with iOS 10**, you **must install secure browser 3.4** in order to administer the Smarter Balanced Interim Assessments. The AIRSecureTest mobile secure browser 3.4 for iPads can be downloaded from the Apple App Store. The process for installing this version of the secure browser is the same as for any other version; see the subsection "[Installing Secure Browser on iOS](#)" in Chapter 4 Secure Browser Configuration of the *Technical Specifications and Configuration Guide for California Assessment of Student Performance and Progress (CAASPP) Online Testing*.

When you use the secure browser with iOS 10, please keep the following known issues in mind:

- American Sign Language or any format of video cannot be played currently inside the mobile secure browser.
 - The current workaround is to use another device with a supported operating system while the solution to this issue is identified.
- The Emoji keyboard is not blocked if a third-party keyboard is enabled.
 - The current workaround is to have the English-language keyboard set to being the default keyboard when students test.
- If Facetime or Skype applications are turned ON prior to launching the browser, testers may receive calls while inside the test but cannot interact with the application.
 - The current workaround is to disable both applications manually prior to starting the test.

We are actively working on solutions to resolve these known issues with the goal of minimizing impact to your staff and students. Please watch for updates by e-mail and on the caaspp.org Web portal.

What You Need to Know When Using iOS 9 or Earlier

If your schools use iPads with **iOS 9 or other earlier supported iOS** versions, you may **continue using secure browser 3.3** for testing. You may install secure browser 3.4 at your

discretion, as secure browser 3.4 supports iOS 9 and earlier supported iOS versions. The known issues listed above with iOS 10 do not apply to iOS 9 or earlier.

Questions about the secure browser and all other topics regarding CAASPP administration should be directed to CalTAC by phone at 800-955-2954 or by e-mail at caltac@ets.org.

Sincerely,

California Technical Assistance Center

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